

APP:516 QUALITY POLICY STATEMENT

(Refer MP:36, MP:38, MP:501)

The organisation operates in the construction industry with a specific focus on:

- Pre-engineered buildings
- Steel fabrication
- Low rise construction
- Communication towers
- Vertical Infrastructure
- Civil construction
- Steel detailing

Quality is of critical importance in undertaking all of the organisation's operations. The organisation will be renowned for our quality, cost effectiveness, innovative approach and professional manner. Our commitment to and capability in quality management is achieved by:

- Complying with statutory obligations, standards and codes of practice relevant to quality management.
- Establishing, monitoring and auditing quality management systems and programs those are consistent with the requirements of *AS/NZS ISO 9001-2008*.
- Providing sufficient and suitable resources to implement and maintain these quality systems.
- Improving the level of personnel skill and efficiency, continuous and systematic training at all levels.
- Establishing and reviewing performance measures and taking action to improve performance.
- Monitoring and evaluating the performance of consultants, subcontractors and suppliers and implementing effective communication with them on quality and non-conformance issues.
- Responding in a timely and constructive manner to client quality issues ensuring appropriate remedial action is taken if and when required.
- Providing products and services with highest possible quality in globally accepted scopes with regard to all legal and moral requirements and utilising production systems based on the latest technologies.
- Nurture and promote a culture of timely delivery of all projects within the organisation.

This policy will be implemented through the continuous improvement of the company's Quality Management System (QMS).

SIGNED Glenn Gibson DATED 04/09/14
Chief Executive Officer

Quality Policy to be revised every two years (last revised 04/09/14)